

# Arkcess Privacy Policy

## Last Updated: May 1 2022

Protecting your privacy is really important to us. We're providing this Privacy Policy to explain our practices regarding the collection, use and disclosure of information that customers provide to us in connection with the creation of an account on Arkcess.

This Privacy Policy does not apply to any third-party websites, services or applications, even if they are accessible through our Services. Also, please note that, unless we define a term in this Privacy Policy, all capitalized terms used in this Privacy Policy have the same meanings as in our Terms of Service. So, please make sure that you have read and understood our Terms of Service.

## Revisions to this Privacy Policy

Any information that is collected via our Services is covered by the Privacy Policy in effect at the time such information is collected. We may revise this Privacy Policy from time to time. If we make any material changes to this Privacy Policy, we'll notify you of those changes by posting them on the Services or by sending you an email or other notification, and we'll update the "Last Updated Date" above to indicate when those changes will become effective.

## Collection and Use of Information

### · Information Collected or Received from You

Our primary goals in collecting information are to provide and improve our Services, to administer your use of the Services (including your Account, if you are an Account holder), and to enable you to enjoy and easily navigate our Services.

### · Account Information

If you create an account with us, we collect your email address and keep it private. Your email is never shared with anyone within our platform or outside our platform. We require your email during account creation for the purpose of sending you newsletters or updates about our platform or in an event of lost password, to enable you recover your account.

### · Community Participation

When you use the Services to communicate with other Account holders, whether by public posting, direct message or other communication features available through the Services, such communications are transmitted and stored by us. These communications are considered public and there is no expectation of privacy. We may monitor such communications in order to ensure the safety of the community and, by using the communication features in our Services, you are indicating that you agree to such monitoring. Please use your judgment when communicating with other Account holders.

## Information that We Share with Third Parties

We will not share any private information that we have collected from or regarding you except as described below:

### · Information Shared with Other Account Holders

When you use the Services to communicate with other Account holders, whether by public posting, direct message or other communication features available through the Services, your communications will be shared with such other Account holders.

#### **Information Shared with Our Services Providers**

We may engage third-party services providers to work with us to administer and provide the Services. These third-party services providers have access to your private information only for the purpose of performing services on our behalf and are expressly obligated not to disclose or use your private information for any other purpose.

### **Your Choices**

We offer you choices regarding the collection, use and sharing of your private information and we'll respect the choices you make. Please note that if you decide not to provide us with the private information that we request, you may not be able to access all of the features of the Services.

### **Opt-Out**

We may periodically send you free newsletters, e-mails and other communications that directly promote the Services or other Arkcess products and services. When you receive such promotional communications from us, you will have the opportunity to "opt-out" (either through your Account or by following the unsubscribe instructions provided in the e-mail you receive). We do need to send you certain communications regarding the Services and you will not be able to opt-out of those communications – e.g., communications regarding updates to our Terms of Service or this Privacy Policy.

### **Modifying Your Information**

You can access and modify the private information associated with your Account by changing your account settings. If you want us to delete your private information and your Account, please contact us via our email with your request. We'll take steps to delete your information as soon we can, but some information may remain in archived/backup copies for our records or as otherwise required by law.

### **The Security of Your Information**

We take reasonable administrative, physical and electronic measures designed to protect the information that we collect from or about you (including your private information) from unauthorized access, use or disclosure. Please be aware, however, that no method of transmitting information over the Internet or storing information is completely secure. Accordingly, we cannot guarantee the absolute security of any information.

## **Links to Other Sites**

Our Services may contain links to websites and services that are owned or operated by third parties (each, a “**Third-party Service**”). Any information that you provide on or to a Third-party Service or that is collected by a Third-party Service is provided directly to the owner or operator of the Third-party Service and is subject to the owner’s or operator’s privacy policy. We’re not responsible for the content, privacy or security practices and policies of any Third-party Service. To protect your information, we recommend that you carefully review the privacy policies of all Third-party Services that you access.

## **International Transfer**

Your private information may be transferred to, and maintained on, computers located outside of your state, province, country or other governmental jurisdiction where the privacy laws may not be as protective as those in your jurisdiction. If you’re located outside the United States and choose to provide your private information to us, we may transfer your private information to the United States and process it there.

## **Our Policy Toward Children**

Our Services can be used by people above the age of 18

## **Questions?**

Please contact us at [support@arkcess.com](mailto:support@arkcess.com) if you have any questions about our Privacy Policy.